

Arizona State Board of Nursing
2013 Tenth Annual
CNA Educators Retreat
Building a Quality CNA Program One Block at a Time



January 11, 2013

Black Canyon Conference Center
9440 North 25th Avenue
Phoenix, Arizona 85021



"This activity will be submitted to the Arizona Nurses Association for approval to award contact hours. The Arizona Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation."



Janice K. Brewer
Governor

Joey Ridenour
Executive Director

Arizona State Board of Nursing

4747 N. 7th Street, Suite 200
Phoenix, AZ 85014-3655

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E-Mail: arizona@azbn.gov
www.azbn.gov

The Education Forum for AZ Nursing Assistant Training Program
Instructors & Coordinators



A MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear Colleague,

Welcome and thank you for your upcoming participation in this year's program designed to provide essential information and resources that will enable you to continue to provide outstanding training for Arizona's Certified Nursing Assistants. This year's conference will cover a variety of topics that will include curriculum development, teaching methods for didactic and clinical skills and much more. We hope that you will enjoy the program and look forward to continuing to serve the needs of nursing assistant educators in Arizona.

Your registration packet includes a program evaluation form. We appreciate your completing this form and returning it to Board staff at the end of the conference. Your input is invaluable and will assist us in meeting the needs of nursing assistant trainees, educators and the Certified Nursing Assistant.

We understand that scheduling to attend this event can be challenging as being away from work is never easy, but we hope you can clear your calendar to join us for one day of dynamic program content that we have highlighted in this issue. We look forward to seeing you on January 11, 2013.

Sincerely,

Joey Ridenour RN MN FAAN

Joey Ridenour, RN, MN, FAAN
Executive Director
Arizona State Board of Nursing



2013 Planning Panel

**CONFERENCE
CHAIRPERSON**

PAMELA RANDOLPH, RN, MS
ASSOCIATE DIRECTOR – EDUCATION
/ EVIDENCE BASED REGULATION,
ARIZONA STATE BOARD OF NURSING

DEBRA MCGINTY, RN, PHD
EDUCATION PROGRAM
ADMINISTRATOR,
ARIZONA STATE BOARD OF NURSING

OPAL WAGNER, RN, BSN
NURSE PRACTICE CONSULTANT
/CNA EDUCATION PROGRAMS,
ARIZONA STATE BOARD OF NURSING

VICKY G. CASTILLO, RN, BS
RN MENTOR OBSERVER / NA
TESTING CONTRACTOR,
D & S DIVERSIFIED TECHNOLOGIES
LLP & HEADMASTER LLP

JACQUE CUSHARD, RN, BSN
JCL NURSING PROGRAM FACULTY,
GRAND CANYON UNIVERSITY &
PARADISE VALLEY COMMUNITY
COLLEGE

R. MARY EDWARDS, RN,
CHPN
CLINICAL EDUCATOR,
HOSPICE OF THE VALLEY

LINDA NIEMEYER, RN, BSN
PRECEPTOR,
CENTRAL ARIZONA COLLEGE

LINDA McDERMOTT, RN, MS
RETIRED,
PHOENIX UNION HIGH SCHOOL
DISTRICT



2013 Tenth Annual CNA Educators Retreat

OVERVIEW

The Annual CNA Educators Retreat offers a unique opportunity for NA instructors and coordinators to network with colleagues and learn effective, innovative teaching techniques. This year, the planning committee has put together a program that will address successful practices to build a quality CNA program. Topics will include testing updates, curriculum development, teaching methods for Didactic and Clinical Skills, clinical supervision and assessment, using test bank and test security, and preparing for Arizona State Board site visits. Don't miss this exciting event. Register now!

Objectives

The overall objective for this conference is to provide an educational forum for Arizona nursing assistant program instructors and coordinators to engage in communication and mutual learning with each other, the Board and subject matter experts for the purpose of enhancing and improving CNA education and care.

Disclosure

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Who Should Attend

Nursing assistant training program coordinators and instructors should attend this conference.

Registration Information

Registration begins July 1, 2012. For registration information, visit the Arizona State Board of Nursing website at www.azbn.gov or contact: Helen M. Turner-Epple at (602) 771-7856, 4747 North 7th Street, Suite 200, Phoenix, Arizona 85014-3653 or e-mail hturner@azbn.gov.

Registration Fees

General \$90.00 On or Before 12/14/12

Late \$95.00 After 12/14/12

On-site \$100.00 Space permitted

Thumb Drives \$20.00

Fees include meals and conference materials.

Purchase Orders will not be accepted in lieu of payment. Unfortunately, we will not be able to issue refunds; however, a registrant who is unable to attend is permitted to transfer their registration to another individual.

Venue

Black Canyon Conference Center, 9440 N. 25th Avenue, Phoenix, AZ; minutes from Sky Harbor; close to I-17; wheelchair accessible, complimentary parking.

HOTEL & AIRPORT TRANSPORTATION INFORMATION

The Black Canyon Conference Center is located near the Phoenix Metrocenter and the Crowne Plaza – Phoenix Hotel located at 2532 West Peoria Avenue, Phoenix, AZ 85029. Local taxi and shuttle services are available for hire at Phoenix Sky Harbor airport.

Program Schedule



7:30 – 8:00	Welcome Registration Continental Breakfast Vendors
8:00 – 8:30	Knowing the Rules: Board Update Pamela K. Randolph, RN, MS, Associate Director of Education and Evidence- Based Regulation, State Board of Nursing
8:30 – 9:15	Getting the Permit: CNA Exam Update Speakers: Teresa Whitney, D & S Diversified Technologies, LLP Edwviges “Vicky” G. Castillo, RN, BS, D & S Diversified Technologies, LLP
9:15 – 10:00	Establishing a Foundation: Curriculum Development Speaker: Debra McGinty, RN, PhD., Education Program Administrator, State Board of Nursing
10:00 – 10:30	Morning Break – Vendor Displays
10:30 – 11:15	Building a Framework: Teaching Method (Didactic) Speaker: Debra Hagler, PhD, RN, ACNS-BC, CNE, ANEF; Arizona State University
11:15 – 12:00	Filling The Gaps: Teaching Method (Clinical Skills) Speakers: Beatrice Kastenbaum, RN, MSN, CNE, Arizona State University Janine E. Hinton, PhD, MN, RN, Scottsdale Community College
12:00 – 1:00	Buffet Lunch
1:00 – 2:00	Nailing it Down: Clinical Supervision & Assessment Speaker: Janina C. Johnson, MSN, RN, Brookline College
2:00 – 2:45	Building Structural Integrity: Test Banks & Test Security Speaker: Leighann Remmert, RN, BSN, MS, Author
2:45 – 3:00	Afternoon Break
3:00 – 3:45	Passing Inspection: Preparing for AzBN Site Visits Speaker: Opal M. Wagner, RN, BSN Nurse Practice Consultant / CNA Education Programs, State Board of Nursing
3:45 – 4:00	Evaluations & Closing Speakers: Pamela K. Randolph, RN, MS

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Vendors are independent contractors and are not specifically endorsed or approved by the Board.
Exhibits open during scheduled breaks.

Registration



MEETING REGISTRATION FORM

Please Use One Form Per Registrant and Print Clearly/Type All Information
(*Required Field)

*Name: _____
*Degree/ Credentials: _____
*License Number: _____
* Affiliation/Agency: _____
Title/Position: _____
* Address: _____
City/State/Zip: _____
Telephone Numbers: _____ O; _____ C
* Email Address(es): _____

REGISTRATION CONFIRMATION SENT BY E-MAIL ONLY

Registration Fees

General	\$ 90	<input type="checkbox"/>	Due on or Before December 14, 2012
Late	\$ 95	<input type="checkbox"/>	After December 14, 2012
On-site	\$100	<input type="checkbox"/>	Space permitted
Flashdrive	\$ 20	<input type="checkbox"/>	While available

Registration fees include meals and conference materials.

**Purchase Orders WILL NOT be
accepted in lieu of payment.**

**Submit Completed Registration Form and Check or Money Order
Payable to AZBN to**

Arizona State Board of Nursing

4747 North 7th Street, Suite 200, Phoenix, Arizona 85014-3653

Attn: Helen M. Turner-Epple | (602)771-7856 | hturner@azbn.gov

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Featured Speakers



Pamela K. Randolph, RN, MS, has had an extensive nursing career in practice, education and regulation. Ms. Randolph received both her baccalaureate and masters degree from Arizona State University. She attained national certification as a pediatric nurse practitioner and has practiced as a staff nurse, public health nurse, school nurse and pediatric nurse practitioner.

Her teaching career includes positions at Grand Canyon University, Arizona State University and Phoenix College, teaching courses in fundamentals of nursing, pharmacology, physical assessment, pediatrics, leadership, and baccalaureate concepts. She was appointed to the Arizona State Board of Nursing in 1991 and served for a total of 7 years with 2 years as president. She also served as the nursing representative to the Board of Medical Examiners and was elected to the position of vice-president of that board. She was the founding president of the Nu Upsilon chapter of Sigma Theta Tau, the Grand Canyon University chapter of the national honor society for nursing.

Ms. Randolph's current position is Associate Director of Education and Evidence-based Regulation at the Arizona State Board of Nursing. She was part of a research team that developed a tool to measure nursing competency with simulation and annually collects and analyzes workforce data. She is a regular contributor to the Board's regulatory journal and has given presentations on Simulation Research, Practice Breakdown, Beginning Nursing, Workplace Violence, and Board Updates both locally and nationally. She is currently a co-lead on the Arizona Action Coalition to advance the goals of the IOM Future of Nursing Report.



Edwviges "Vicky" G. Castillo, RN, BS, CNA instructor for lecture, skills, and clinicals at AZ Medical Training Institute. Previous CNA Program Coordinator. RN Test Observer for 3 years. Facilitator for Headmaster Instructor and Test Observer Workshops throughout the state. Med Aide Test Observer.



Teresa Whitney, from D&S Diversified Technologies LLP, has 25 years of management and customer service experience. Seven years with Headmaster LLP, as Program Manager for nurse aide testing in Arizona, Oregon, Oklahoma, North Dakota and medication aide testing in Arkansas, Arizona, Oklahoma and Nevada.

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Featured Speakers (cont.)



Debra McGinty, RN, PhD, is the Education Program Administrator at the Board. She has taught Certified Nursing Assistants at centers in Whiteriver and Springerville for Northland Pioneer College and worked closely with faculty and staff to develop curriculum in response to analyses of nursing assistant student outcomes. She has assisted in the development of assessment projects to evaluate nursing assistant learning objectives and activities. Her primary educational interests include building programs that reflect diversity and improving student retention by developing remediation programs for at-risk students.



Debra Hagler, PhD, RN, ACNS-BC, CNE, ANEF, is a Clinical Professor in the College of Nursing & Health Innovation and the Coordinator for Teaching Excellence in Health Solutions at Arizona State University. She teaches in the CONHI Nurse Educator program and mentors graduate students from several ASU programs. Dr. Hagler, best known for her national service in support of specialty credentialing and faculty/staff development, was honored by induction into the NLN Academy of Nursing Education in 2008. Her recent research includes the areas of clinical decision making, clinical competence, innovative teaching strategies, and effective use of educational technology.



Beatrice Kastenbaum, RN, MSN, CNE, is Clinical Associate Professor and Simulation Program Coordinator at Arizona State University. Beatrice has developed patient simulation scenarios including publication in *SIMULATION Learning system for Lewis et al: Medical-Surgical Nursing*, (2010) Lewis, S., Howard, V, Schumacher, L., Weberg, D. Elsevier: New York. In 2009, Beatrice created the DVD *Simulation in Nursing (2010)*, a faculty orientation to simulation, available from Concept Media, Cengage Learning Inc: Florence, Ky.



Janine E. Hinton, PhD, MN, RN, Dr. Hinton serves as the Clinical Simulations Coordinator for the Scottsdale Community College Health Sciences Division. Her research interests include the influence of situation awareness training using simulations on medication and nursing practice error trapping and prevention. She is Co-Principal Investigator for the Measuring Competency with Simulation project involving a partnership with the AZBN and ASU funded by the NCSBN. She has over 27 years of nursing experience including 15 years in education and 5 years in hospital nursing management. Her areas of clinical specialization are adult critical care and emergency nursing.

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Featured Speakers (cont.)



Janina C. Johnson, MSN, RN, earned her Bachelor of Science degree in Nursing from University of North Florida and her Master of Science degree in Nursing Education from Walden University. Ms. Johnson has experience in both clinical practice and educational settings. She is a faculty member at Brookline College teaching both didactic and clinical experiences in the areas of Professional Nursing, Fundamentals, Adult Health I, and Community Health. She also has experience teaching lecture and clinical in a nursing assistant program.



Leighann Remmert, RN, BSN, MS, is a Health Occupations Instructor at Lincolnland Technical Education Center in Lincoln, IL. She teaches high school nursing assistant students in the clinical setting and instructs nursing assistant courses for adult learners. Leighann is co-author of *Mosby's Textbook for Nursing Assistants (8e)*, *Mosby's Essentials for Nursing Assistants (4e)*, and *Mosby's Textbook for Medication Assistants*. She was a consultant on *Mosby's Textbook for Long-Term Care Nursing Assistants (6e)*. Leighann received her Bachelor of Science degree in nursing from Bradley University in Peoria, IL and her Master of Science degree in nursing education from Southern Illinois University Edwardsville. Leighann is a member of Sigma Theta Tau International and a basic life support instructor.



Opal M. Wagner, RN, BSN, BAE, has a Bachelor of Science in Nursing from University of Arizona, BAE in Secondary Education with Specialization in Chemistry from ASU. Prior to accepting her current position as a Nurse Practice Consultant at the Arizona State Board of Nursing, Wagner was a charge RN and staff RN, supervising CNA's in a variety of acute-care clinical settings. Prior to obtaining her nursing degree, she was a middle-school and high-school science and math teacher with experience teaching students across the socioeconomic and cultural spectrum. Wagner has also previously worked as a NALA-certified paralegal.



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D&S Diversified Technologies
LLP

Headmaster LLP

HEADMASTER LLP
P.O. Box 6609 ~ Helena, MT 59604
Toll Free: 1-800-393-8664 ~ Fax: 406-442-3357
hdmaster@hdmaster.com
www.hdmaster.com

Innovative, quality technology solutions
throughout the United States
since 1985.

July 18, 2012

Dear Nursing Assistant Training Program Instructor,

Below is a list of upcoming Arizona nursing assistant (NA) instructor workshops, which will be facilitated by Headmaster, (D&S Diversified Technologies). The NA Instructor workshops are for training program instructors and program coordinators. These workshops are designed to help new program instructors better understand the testing process for their candidates. Register as soon as possible so we can arrange to accommodate those interested in attending the workshop. Please fax this form to Headmaster (D&S Diversified Technologies) at 406-442-3357. There are limited seats available. We will confirm your workshop reservation via phone, email or letter or you may call 800-393-8664 to confirm your faxed registration. Workshop session length is approximately 3-4 hours. You are welcome to bring something to snack on and drink for yourself to the workshop. There is no workshop fee.

**IF YOUR SITE WOULD LIKE TO HOST AN INSTRUCTOR WORKSHOP
PLEASE CALL HEADMASTER AT 1-800-393-8664**

INSTRUCTOR WORKSHOPS

LOCATION	DATE AND TIME	CHECK WORKSHOP ATTENDING
COLLEGE AMERICA – PHOENIX 9801 North Metro Parkway Phoenix, AZ 85051 *(This workshop is the day after the CNA Educator’s Retreat)	MORNING SESSION ONLY *Saturday – Jan. 12, 2013 9:00 a.m. – 12:00 p.m.	

YOU CAN REGISTER UP TO TWO INSTRUCTORS PER FORM:

NAME: _____ PH#: _____ EMAIL: _____

NAME: _____ PH#: _____ EMAIL: _____

TRAINING PROGRAM: _____

ADDRESS: _____ CITY _____ ZIP: _____

PHONE _____ FAX _____

THANK YOU,

Teresa Whitney

ARIZONA NURSING ASSISTANT PROGRAM MANAGER
HEADMASTER LLP - D&S DIVERSIFIED TECHNOLOGIES LLP
1-800-393-8664 ~ FAX: 1-406-442-3357 ~ EMAIL: hdmaster@hdmaster.com

Rates

For the 2013 Tenth Annual CNA Educators' Retreat

SINGLE ROOM / DOUBLE ROOM RATE \$79

TAXES AND SERVICE CHARGES: All guestroom rates quoted are subject to the prevailing Transient Occupancy Tax of 13.27%. **This rate is subject to change according to current tax rates when your group checks in.** Arizona is a non-exempt Transient Occupancy Tax state. Maximum number of people in a room with two beds is four (4); one bed is two (2). Rollaway are not permitted in rooms with two beds. Food and beverage, as well as all hotel purchases are subject to state sales tax, currently 9.3%. A service charge of 22% is applied to all private food and beverage functions, and is subject to state sales tax. A 22% Provisions for Conference Facilities fee will be added to all meeting room charges. Taxes, assessments, and service charges are subject to change.

RESERVATIONS AND ROOMING LIST CUT-OFF DATE(S)

Reservations will be made by: Individual Call-In

Individuals making their reservations can book one of two ways:

*Contact Crowne Plaza Phoenix reservations directly at 602-943-2341

*Reservations number: 1-888-797-9878, ask for the "Arizona State Board of Nursing" group rate.

*Reservations website: <https://resweb.passkey.com/go/ABN2013>

When booking by **call-in** please refer to group name of **Arizona State Board of Nursing** in order to receive the group rate. All reservations must be received on or before Tuesday, December 11, 2012. Should reservations be requested after Tuesday, December 11, 2012 we will do our best to accommodate these requests.

OTHER INFORMATION

Check-in: 3:00 p.m.; Check-out: 12:00 p.m.

Express Check-In and Check-Out Available | Late Check-Out Available

100% Non-Smoking Guest Rooms

GENERAL:

- Free 5-Mile Area Shuttle to Businesses, Dining and the METRO Rail
- Free High-Speed Wi-Fi Access in Throughout Hotel
- Free Parking for Registered Guests, includes trucks and busses
- [Group Rates](#), we welcome meeting groups and youth sports teams
- Pet-Friendly Accommodations, only \$25 non-refundable per stay
- Room Service, available 6:00 a.m. – 10:00 p.m.
- On-Site Laundry and Dry Cleaning Pickup
- On-Site ATM, Gift Shop and Safety Deposit Box
- [Priority Club](#), join the premier frequent guest program
- [Phoenix Hotel Deals](#), save on every stay with our valuable packages
- 24 hours fitness center
- 24 hours business center



BEDROOM:

- Complimentary wired and wireless Internet access
- 32" LCD flatscreen TV with premium channels
- Stereo and CD player
- In-room movies and video games
- In-room coffeemaker
- Functional work desk with lamp and ergonomic chair
- Oversized bathroom with bath amenities
- Complimentary morning newspaper
- Room service from 6:00 a.m. – 10:00 p.m.,



- Hairdryer, iron and ironing board
- Extra perks for Executive Club members
- Priority Club, frequent guest program

FOOD & BEVERAGE:

Spice

Location: In Hotel – West Lobby
 Serves: Breakfast | Lunch | Dinner

The signature restaurant at **Crowne Plaza Phoenix Hotel**. Browse our eclectic menu of American, Mediterranean and Indian-inspired dishes, always priced fairly and prepared to perfection. Join us for a healthy start to the day, a light mid-day lunch and a hearty dinner to kick-off your evening. Of course, every meal at Spice is complemented by the warm hospitality of our service staff.

Hours: 6:00 a.m. - 2:00 p.m. | 5:00 p.m. - 9:00 p.m.

Spice Lounge

Location: In Hotel – Enclosed Bar off Lobby
 Serves: Beverages | Bar Snacks

Happy Hour: 4:00 p.m. – 6:00 p.m. every day

Far from your typical hotel lobby bar, Spice Lounge is a fully enclosed bar with a lively energy and attitude all its own. In fact, it's one of the most popular North Phoenix bars. Join us for daily Happy Hour drink specials, tasty bar snacks and always a friendly face. Spice Lounge hosts live music and entertainment on select nights.

Hours: 3:00 p.m. - 11:00 p.m. | Open later on Saturdays

Spice Café serving Starbucks® Coffee

Location: In Hotel – West Lobby
 Serves: Coffee Drinks | Breakfast | Lunch

La Cocina Café is perfect for when you have to get up and go. We proudly serve fresh-brewed Starbucks® coffee along with a variety of light and healthy snacks for an energetic start to the day.

Hours: 6:00 a.m. - 2:00 p.m.



WELCOME TO THE CNA EDUCATORS' RETREAT MEET & GREET

You are invited to meet and share your insights on what you have learned from “Building a Quality CNA Program One Block at a Time” with further opportunities to work and exchange information with your colleagues.

CROWNE PLAZA – PHOENIX
2532 West Peoria Avenue
Phoenix, AZ 85029



January 11, 2013

5:30 – 9:00 p.m.

Following the retreat.

RSVP to Jacque Cushard, BSN, RN jaquster@gmail.com

SAVE THE DATE

Arizona State Board of Nursing

Present:

2014 11th Annual CNA Educators' Retreat

Friday, January 10, 2014

Glendale Civic Center

5750 W. Glenn Drive

Glendale, AZ 85301

Registration:

\$90 early registration (received by December 13, 2013), \$95 after late registration (December 13, 2013) and \$100 on-site registration if space permitted.

Registration will open October 1, 2013

Mark your calendar!! (<https://www.azbn.gov>)



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